## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Bergman, et al. Examiner: Dao, Thuy Chan

Serial No.: 10/630,959 Group: Art Unit 2192

Filed: July 30, 2003 Docket: YOR920030056US1 (8728-607)

For: SYSTEMS AND METHODS FOR GENERATING AND

DISTRIBUTING EXECUTABLE PROCEDURES FOR

TECHNICAL DESK-SIDE SUPPORT

Mail Stop AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

## AMENDMENT UNDER 37 U.S.C. §1.116

This amendment is in response to the Final Office Action mailed August 11, 2008.

Please consider the following amendments and remarks.